



Institute of Medicine

The North Carolina Experience

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Systems of Care

- Trauma
- STEMI
- Stroke
- Pediatric

Implementation

- State
- Regional

Lessons Learned

- **What It is NOT Successful**
 - One Size Fits All
 - Top Down Mandate
 - Unfunded Mandate
 - Putting an I in Team
 - Goals: Physicians = Hospitals
- **What is Critical to Success**
 - Relationships/Collaboration
 - Data Systems/Performance Measures
 - Trust
 - Account for Dynamic Shifts/Adjustments
 - Transparency
 - A System One Patient at a Time