

Invitation to Attend the SHRP2 L01 – Integrating Business Processes to Improve Travel Time Reliability Workshop

Phoenix, Arizona – May 5-6, 2009

On behalf of the Strategic Highway Research Program (SHRP2), you are invited to participate in a workshop focused on how operational processes are integrated to improve travel time reliability. With transportation operations, various different ‘processes’ are carried out by one or more entities – some are focused on response and coordination, others are focused on information sharing, and still others serve as critical enablers to making certain processes happen.

This workshop is a key component of a research project through the SHRP2 Reliability Program Area. The research team has been documenting successful process integration from operations programs throughout the country. Your feedback will be an important part of this process and will shape a Guidance document that will showcase the importance of process integration and its potential effects on travel time reliability.

This objectives of this workshop are to:

- Review findings from the process integration case studies
- Discuss key challenges that agencies face when carrying out operational business processes
- Identify benefits to travel time reliability of integrating operational business processes, particularly the most high impact opportunities
- Provide input to the structure and content of a Guidance document tailored to transportation agency managers

A more detailed workshop agenda will be forwarded to participants in advance of the workshop.

Workshop Information:

Hotel: Pointe Hilton, Phoenix, AZ

- Tuesday, May 5, 1 PM – 5 PM, including lunch and dinner reception
- Wednesday, May 6, 8 AM – 2:00 PM, including continental breakfast and lunch

Times have been structured to allow for workshop participants to travel to Phoenix on Tuesday and leave on Wednesday afternoon or Thursday morning. If alternate travel is needed based on your location, we can accommodate.

All travel costs, lodging and meals will be paid by the SHRP2 L01 Project. Travel arrangements will be coordinated by Kimley-Horn with individual participants, including transportation to and from the Phoenix Sky Harbor Airport and the meeting hotel.

For questions or to RSVP or decline, please contact:

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