

Maximize the Use of Limited Resources

Alternative Dispatch Protocols

Dispatch Priority Level (match vendor or call center based dispatch protocol/tiered algorithm)	Response (Standard Operating Mode)	Level 1 (A) Activation of Card 36 and ONLY for use in 6, 10, 18, and 26 DSS1 BELOW IS BACK UP STRATEGY FOR EMD WITHOUT CARD 36	Level 2(B) Implement Declining Response /Configuration CAD Table (Moderate) + Card 36 (6,10,18 & 26) DSS2	Level 3(C) Implement Declining Response /Configuration CAD Table (Severe) + Card 36 (6,10,18 & 26) DSS 3
Classification 1 (*Echo) Confirmed Cardiac Arrest (Not Breathing, Unresponsive per 911 call) (MPD cards- 2, 6, 9, 11,15, 31)	Closest AED Unit <u>and</u> Closest 1 st Responder <u>and</u> Closest ALS Ambulance	Closest AED Unit <u>and</u> Closest 1 st Responder <u>and</u> Closest BLS Ambulance if available	-Closest AED Unit <u>and</u> -Closest 1 st Responder if available	- Closest AED Unit if available - If no unit available, no response
Classification 2 (*Delta) Life Threatening Emergency/Potentially Life Threatening/Confirmed Unstable Patient(s)	Closest 1 st Responder <u>and</u> Closest ALS Ambulance	- Closest 1 st Responder <u>and</u> Closest ALS Ambulance if available; - BLS ambulance if ALS unit not available	Closest 1 st Responder <u>and</u> Closest Ambulance available (ALS or BLS)	-Closest 1 st Responder <u>and</u> -If available Closest Ambulance available (ALS or BLS)
Classification 3 (*Charlie) Non-Critical/Currently Stable Patient(s) Requiring ALS Assessment	Closest ALS Ambulance	Closest Ambulance available (ALS or BLS)	Closest Ambulance Available (ALS or BLS)	- Closest 1 st Responder if available or -Closest stand-in responder unit
Classification 4 (*Bravo) BLS Assessment for unknown/possibly dangerous scenes	Closest 1 st Responder <u>and</u> Closest BLS Ambulance	Closest 1 st Responder <u>and</u> Closest BLS Ambulance if available	Closest 1 st Responder	- Trauma Closest 1 st Responder - Medical Referral to Nurse or Health Department Advice Phone service if available; or self-transport Alternate Care Site
Classification 5 (*Alpha) BLS Treatment	BLS Ambulance	Alternate Care Referral	Alternate Care Referral	Alternate Care Referral
Classification 6 (*Omega) Non Ambulance Care	Alternate care such as Poison Control Center; Police/Fire service call, etc	Alternate care such as Poison Control Center; Police/Fire service call, etc	Alternate care such as Poison Control Center; Police/Fire service call, etc	Alternate care such as Poison Control Center; Police/Fire service call, etc