# Maximize the Use of Limited Resources

## Alternative Dispatch Protocols

<table>
<thead>
<tr>
<th>Dispatch Priority Level</th>
<th>Response (Standard Operating Mode)</th>
<th>Level 1 (A)</th>
<th>Level 2(B)</th>
<th>Level 3(C)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Activation of Card 36 and ONLY for use in 6, 10, 18, and 26 DSS1 BELOW IS BACK UP STRATEGY FOR EMD WITHOUT CARD 36</td>
<td>Guarantee Card 36</td>
<td>Implement Declining Response /Configuration CAD Table (Moderate) + Card 36 (6,10,18 &amp; 26) DSS2</td>
<td>Implement Declining Response /Configuration CAD Table (Severe) + Card 36 (6,10,18 &amp; 26) DSS 3</td>
</tr>
</tbody>
</table>

### Classification 1 (*Echo*)
Confirmed Cardiac Arrest (Not Breathing, Unresponsive per 911 call) (MPD cards- 2, 6, 9, 11,15, 31)
- Closest AED Unit and
- Closest 1st Responder and
- Closest ALS Ambulance
- Closest AED Unit and
- Closest 1st Responder and
- Closest BLS Ambulance if available
- Closest AED Unit and
- Closest 1st Responder if available
- Closest AED Unit if available
- If no unit available, no response

### Classification 2 (*Delta*)
Life Threatening Emergency/Potentially Life Threatening/Confirmed Unstable Patient(s)
- Closest 1st Responder and
- Closest ALS Ambulance
- Closest 1st Responder and
- Closest BLS Ambulance if available;
- BLS ambulance if ALS
unit not available
- Closest 1st Responder and
- Closest Ambulance available (ALS or BLS)
- Closest 1st Responder and
- If available Closest
Ambulance available (ALS or BLS)

### Classification 3 (*Charlie*)
Non-Critical/Currently Stable Patient(s) Requiring ALS Assessment
- Closest ALS Ambulance
- Closest Ambulance available (ALS or BLS)
- Closest Ambulance Available (ALS or BLS)
- Closest 1st Responder if available or
- Closest stand-in responder unit

### Classification 4 (*Bravo*)
BLS Assessment for unknown/possibly dangerous scenes
- Closest 1st Responder and
- Closest BLS Ambulance
- Closest 1st Responder and
- Closest BLS Ambulance if available
- Closest 1st Responder
- Trauma Closest 1st Responder
- Medical Referral to Nurse or Health Department Advice Phone service if available; or self-transport Alternate Care Site

### Classification 5 (*Alpha*)
BLS Treatment
- BLS Ambulance
- Alternate Care Referral
- Alternate Care Referral
- Alternate Care Referral

### Classification 6 (*Omega*)
Non Ambulance Care
- Alternate care such as Poison Control Center; Police/Fire service call, etc
- Alternate care such as Poison Control Center; Police/Fire service call, etc
- Alternate care such as Poison Control Center; Police/Fire service call, etc
- Alternate care such as Poison Control Center; Police/Fire service call, etc